

MANILLA RIVER CHANGE IN WATER DELIVERY ARRANGEMENTS

01 April 2009

State Water wishes to advise Manilla River (Upper Namoi) customers that as part of State Water's restructure the following changes have now been implemented.

The water delivery functions that have been carried out at Split Rock Dam by dam personnel will now be undertaken by a specialised water delivery team that is based in Northern NSW.

This team will collect and process water orders and determine the release decisions from Split Rock Dam. This will allow dam staff to concentrate on surveillance and maintenance activities relating to the dam.

Contact numbers:

ISSUE	CONTACT NUMBER	SECONDARY CONTACT
Water Account Balance Enquiries	1300 662 077	Tim Budd 0427 688 412
Order Water	6785 6586	
Water delivery issue	Daniel Budge 0427 293 816	Craig Cahill 0428 293 703

Customers are reminded that under the Water Management Act all water extracted must be order with the correct travel time.

By ordering water State Water is able to determine the correct release required from the dams, this then ensures water is delivered as efficiently as possible and is delivered on time. This is particularly important as Split Rock Dam is approaching 5% storage capacity, if Split Rock Dam is below 5% storage capacity on 1st July 2009, 0% allocation will be announced.

For further information I can be contacted on 0428 293 703.

Authorised by:

Craig Cahill
Water Delivery Manager North